FREQUENTLY ASKED QUESTIONS

What is the University of Medicine and Dentistry of New Jersey (UMDNJ)?
UMDNJ is the state university of the health sciences. There are eight schools on four campuses across New Jersey and a fifth Internet Campus. UMDNJ is the largest university of its kind in America and is a leader in health care research, education, and patient care.

What is SHRP?
SHRP stands for the School of Health Related Professions, one of eight schools at UMDNJ. Our specialization is two-fold:
• Preparing students for entry-level health care careers.
• Educating health professionals for career advancement.

What is the advantage of attending SHRP?
The big advantage is that SHRP specializes only in health care education. All our resources go toward supporting a health care educational environment that attracts and nurtures the very best faculty and students.

How does this Certificate relate to the Master of Science in Health Systems: A Health Services Management Program?
The Master of Science in Health Systems Program is a 30 – credit program that emphasizes health services management and is similar to many master in health administration (MHA) programs. The program prepares graduates to assume rewarding and high-demand leadership careers within the health care industry. Included among them are: hospital administrators as well as health care regulatory and government oversight positions.
The Certificate in Clinical Practice Management is an 18 – credit program. The credits taken for the Certificate can be applied to the Master’s program. Therefore, upon completion of the CERTIFICATE, an individual will have completed more than 50% of the requirements for the Master’s degree.

ADMISSIONS REQUIREMENTS FOR THE CERTIFICATE:
• Minimum of a bachelor’s degree
• Experience in health care, not required but preferred
• Completed application
• Unofficial copy of transcript of highest degree (foreign graduates will need to have their transcripts evaluated by an official transcript evaluation agency such as World Educational Services)

TO APPLY FOR THE CERTIFICATE AND REGISTER FOR COURSES, PLEASE CONTACT:
UMDNJ-Center for Advanced and Continuing Education
Bergen Building
65 Bergen Street, Room 152
Newark, NJ 07107-3001
Phone: 973-972-1844
Fax: 973-972-7463
Email: ca-ce@umdnj.edu

FOR MORE INFORMATION ABOUT THE MASTER OF SCIENCE IN HEALTH SYSTEMS: A HEALTH SERVICES MANAGEMENT PROGRAM:
Visit:
http://shrp.umdnj.edu/programs/MS_Health_Sys
Call:
Denise Raney, Administrative Assistant:
973-972-8576
Al Heuer, PhD, MBA, RRT:
973-972-2418
Students who choose UMDNJ’s School of Health Related Professions want a University that is exclusively dedicated to health care, with state-of-the-art equipment, rigorous coursework, and faculty who care. All our resources go toward supporting a health care educational environment that attracts and nurtures the very best faculty and students.

**OUR PROGRAM**

**Managing a Complex Healthcare Environment**

Healthcare reform, numerous healthcare policies at the national and state levels, and the multitude of healthcare systems contribute to the complexity of managing clinical practices regardless of the size of the practice: solo practitioner to large group or practice corporations.

**Clinical Practice Managers Required Skill Set**

- vision to strategically lead
- manage staff
- conduct business operations including financial, human resources, and health information systems
- oversee implementation and evaluation of quality management systems
- meet ethical and compliance standards
- manage risk
- navigate through the multitude of patient care systems

**Program Benefits**

- Courses that lead to development of the requisite skill set
- Course projects directly related to the work environment
- On-line course offerings and the convenience of 8 and 15 week course offerings
- Ability to network with Certificate students throughout the country
- The outstanding value inherent in the tuition of a state educational institution
- The potential to articulate into the UMDNJ - School of Health Related Professions’ Master of Science in Health Systems: A Healthcare Management Program

**Program Core: 18 Credits, All Online**

**Course Descriptions**

**Health Care Finance Systems**

The course is designed to provide a balance between theoretical and practical approaches to the financial management of the health care institutions. Emphasis is placed on examples from institutions and hospitals to include: preparation of budgets, financial statements and reports, regulation and cost containment, financial analysis and management of health resources. Specific attention is given to rate regulation, provider billing, reimbursement, hospital accounting, financial ratio analysis, and project evaluation.  

**Human Resources Management**

The course provides an overview of Human Resources Management principles for non-HR practitioners. Directed to the health professional, emphasis is placed on understanding how managers and leaders can support the organization’s strategic direction with proactive, participatory management of their employees. Many aspects of contemporary Human Resources study are included: business partnering, employment, compensation & benefits, organizational and human resource development, employee & labor relations and occupational health, safety & security.

**Introduction to Electronic Health Records**

In this course, students learn why Electronic Health Records (EHR) are seen as one of the most effective ways to improve healthcare, what information technology infrastructure is needed to support the EHR, why physician buy-in is essential to achieve success, how to overcome return-on-investment obstacles, the key components of a well-designed EHR, and why clinical decision support offers huge EHR payback. Students examine how the Electronic Health Record (EHR) affects clinical outcomes and disease management today and into the future. Students use case studies of winning healthcare providers’ EHR strategies, tips and tactics that can be used in EHR planning and implementation. In addition, students learn about the federal government’s recent efforts to accelerate EHR adoption and how this adoption is affected by HIPAA and community security concerns.

**Legal Aspects of Health Care Administration**

This course provides students with an overview of the increasingly complex intersection of law and health care in the United States. It surveys the federal and state constitutional provisions, judicial opinions, statutes, and regulations that form the body of health law and policy in this country and explain how these legal rules and doctrine are formulated. The course will focus on the legal issues professionals will likely encounter as health care administrators, providing them with the background and skills needed to identify these issues; analyze and apply applicable laws; read and interpret legal documents; and interact effectively with attorneys.

**Management and Leadership in Health Care**

The course provides an overview of management and leadership in health care. This web-based course covers the fundamentals of management and leadership as well as the application of such principles specific to the health care industry. An array of web-based resources and exercises, as well as a text and supplemental resources are utilized to cover related concepts.

**Quality Management in Health Care**

The course provides an overview of quality management in health care organizations. This web-based course covers the fundamentals of quality management as well as the application of such principles specific to the health care industry. An array of web-based resources and exercises, as well as a text and supplemental resources are utilized to cover related concepts.

**Course Descriptions**

- **BINF531** - 1 - 3 credits
- **BINF5311** - 3 credits
- **IDST5000** - 3 credits
- **IDST5600** - 3 credits
- **IDST5650** - 3 credits
- **IDST5670** - 3 credits
- **IDST5700** - 3 credits
- **IDST5800** - 3 credits
- **IDST5900** - 3 credits
- **IDST5950** - 3 credits